

Speed Wrench Inc.

DBA: Speed-Tech Equipment

DBA: All Phase Hydraulics & Machine



The "Tool Box"

Summer is here, and Speed Wrench is here FOR YOU! Summer heat takes its toll on vehicles and equipment. Because Speed Wrench is involved in many different areas of auto, truck, and equipment repair it is very likely we have a service you can use.

- * If your car or truck won't start, or stop! We can fix it!
- * If your RV won't cooperate with you on vacation. We can fix that!
- * Need to repair the rust on your truck or school bus? Done.
- * Own a trash compactor or cardboard baler that is not working? We can fix that.
- * Hydraulic cylinder or hose blowing oil over everything? Yeah, you guessed it.

By now you are starting to get the picture. Speedwrench is your "ONE STOP" with trained technicians for ALL these areas. Give us a call or visit our website at www.speedwrench.com. If you need vehicle or equipment repairs, remember "WE CAN DO THAT!"

~ The Management

WE DO IT RIGHT...RIGHT NOW!



Light Duty Division

Saying Goodbye & Welcoming New Faces

After 9 1/2 years of service we had to say goodbye to Pam Lengkeek, a member of our team in the Light Duty Division. Pam was blessed with the birth of a beautiful baby girl this past April and has decided to become a full-time mother. She has been a faithful employee and will be missed. Thank you Pam for your many years of service!



We welcome Amanda Zwak as a new member to the Light Duty Division. Amanda is Pam's replacement as an administrative assistant. She graduated from Covenant Christian High school in 2009 and currently lives in the Hudsonville area. Amanda has now been a part of our team for 4 months. Welcome Amanda!

Welcome our new salesman to Light Duty Division, Casey House. Casey comes to us with 20 years of sales experience, the last 4 of those years with Jasper Engines and Transmissions. He is very familiar with the industry and will be concentrating in the Kalamazoo and Lansing areas. Welcome Casey!



Top Shop Article

"One-on-One Program Forms school, technician relationship."

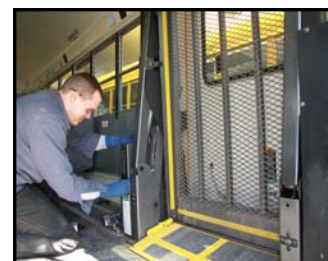
Check out our article in the *School Bus magazine*:

<http://www.schoolbusfleet.com/Channel/Bus-Maintenance/Articles/2011/03/Top-Shops-2011/Page/4.aspx>



Introducing: Rent-A-Wrench

We continue to spread our wings in different areas of the repair business. Since our last newsletter we have continued to expand our opportunities for school bus owners with a new program: Rent-A-Wrench. This program allows you to rent a Speed Wrench technician for any amount of time whether it is for a day, a week, or even a month. This Program can help you:



- 1. Adjust quickly to workload fluctuations** caused by illness or disability leave, vacation, special projects, seasonal or peak periods.
- 2. Save time and money** by Speed Wrench taking on all the responsibilities of recruiting, hiring, and handling the payroll of the workers.
- 3. With special projects.** We have highly skilled employees with a wide range of educational backgrounds and work experience that are ready and willing to tackle any critical projects limited by scope or time!

A few companies have used the Speed Wrench services and found they have proven to be a company asset. Based on your evaluation or preferences, you can employ Speed Wrench for a designated short-term or long-term period that best suits your business needs. You can reach Tom Mastbergen or Greg Taber for pricing or an appointment at: (888) 770-2910 or (616) 669-8700.



Heavy Duty Division

This past December we hired Justin Koole as a new member to the Heavy Duty Division. Justin works in the Heavy Duty office and helps Roger with accounting. He graduated from Grand Valley with a Bachelor's Degree in accounting and has 8 years of work experience under his belt. Justin and his wife Cathie love to travel. They spent one year on a mission trip in West Africa, and another time visited Kazakhstan for a month where they adopted their son Landon, who is now 3 years old. Justin spends his non-working hours with his family, camping, skiing, and golfing. Welcome Justin!



Technician Training:

We like to keep our technicians up to date so they are well rounded and prepared when it comes to their work. Recently we sent a few of our technicians to dealer specific classes for more training in Air Conditioning repairs.

Body Shop Division



We welcome a new employee Jim Van Hattum Jr. to our Body Shop Division. Jim just graduated from High School and the Diesel Mechanics classes at Kent Skills. He is the son of a long time employee Jim Van Hattum Sr., who is our parts department manager. Welcome Jimmy!



Speed-Tech Equipment

We welcome our latest new hire, Jack Toohey. Jack joined us in March of this year as Speed-Tech's primary parts runner. He was previously employed by Don Brown Construction. Jack graduated from Grant High School and Central Michigan University. Welcome to the team!



Recent Speed-Tech Projects:

Nordock Barrier Lip Project

Speed-Tech Equipment was recently chosen to equip a large warehouse new construction project in the Lansing, Michigan area with new loading docks. When the customer went out for bid they were looking for equipment that would offer the greatest safety to their employees with the best features offered on the market. They chose Speed-Tech Equipment with our Nordock Brand products including the NB 68-45 combined with the ATL-450 and an integrated control panel allowing all controls to be centrally located in one panel location, dock, restraint, overhead door. Additionally, with "safety as key" to the project, everything was fully interlocked ensuring the restraint would always be locked onto the trailer while the loading dock was engaged. This offers loading personnel the peace of mind that they are operating in the safest working conditions. With the barrier lip, as the dock is stowed, a 6" barrier lip prevents accidental drive off when overhead doors are open. Please call your Speed-Tech Sales representative for information on these or any other Nordock Equipment we offer!



Dock Shelter Installation at Supply Chain Solutions:

Before Pictures:



After Pictures:



Customer Testimonial:

"I finally got a chance yesterday to go over and see the new shelters and dock leveler brushes.....WOW! what a difference, not only does it conserve heat and energy loss but the appearance of the building looks fantastic." - Jeff Miller, Supply Chain Solutions

Dock Seal Installation at Janesville Acoustics

Before Pictures:



After Picture:



All Phase Hydraulics & Machine

We welcome back to All Phase, Jeff Truax!! Jeff was an employee back when All Phase was in Marne, MI. Due to a slow economy Jeff took a job at AIS Engine where he worked in the pump shop for 10 years. From there he moved to North Carolina where he worked for 2 years at a Cat dealer in their pump shop. Jeff and his family decided to move back to "Pure Michigan". Jeff is now back working at All Phase and is responsible for all repair, quoting, and assembly of pumps, motors, and valves. Good to have you back Jeff!



Upgrading Machinery

We have also recently upgraded our machining department by replacing our old lathe and mill with new in order to keep our equipment up to date and help us turn our parts out quickly and efficiently.

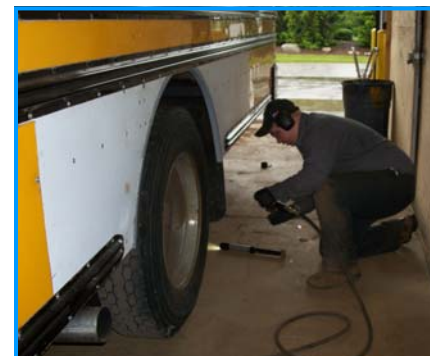
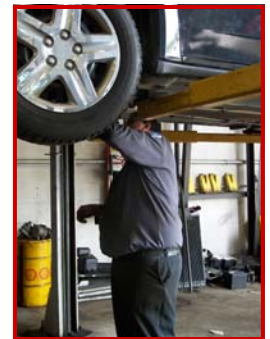
Willis Lathe



Sharp Vertical Mill



Hard at Work!



Directory:

Light Duty Division:

P. (616) 669-8777

F. (616) 896-1590

Heavy Duty Division:

P. (616) 669-8700

F. (616) 896-9301

Corporate Fax:

(616) 896-8256

Web Address:

www.speedwrench.com

Speed-Tech Equipment Division:

P. (616) 669-2142

F. (616) 896-1756

All Phase Hydraulics Division:

P. (616) 669-3975

F. (616) 896-1792

Location:

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